

ROOM & KEY CARD

When leaving the room, the fridge remains active.

- Tea and coffee making facilities are replenished daily
- 1.5L bottle of water per person on daily basis
- Minibar: Please notice the minibar list in your room, minibar beverages and snacks are against extra charge

SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibility for the loss of these. Please leave the safe open on departure day.

TELEPHONE

Please contact reception by dialling 0 or 888. Available 24/7.

To make national or international calls, please contact our reception (2€/Minute). To call another room, please dial *811 before the respective room number.

RECEPTION

Our 24-hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

Check-in 14:00 pm, check-out 12.00 pm.

Late check-out is subject to availability and with extra charge.

Till 15:00 against 35€

Till 18:00 against 55€

Till 20:00 against 80€

INTERNET

Please activate your Wi-Fi and choose JHG network - enter your room number, first name and your email address in the appropriate fields.

Remember to turn off data roaming to avoid network charges from your operator.

POOL & BEACH AREA

You will find pool/beach towels inside your room, changed upon request during your daily turndown service, please leave the towels on the bathroom floor if you require a change. Outside of this time please ring reception.

The reservation of sunbeds is not permitted, and staff is authorised to remove items from sun loungers after extended periods of non-occupancy.

LAUNDRY & DRY CLEANING

There is a laundry bag in the wardrobe, please fill out the laundry list with your items and the prices can be found in the laundry list.

RESTAURANTS & BARS

Al Hambra Main Restaurant

Breakfast	07:00-10:00
Lunch	12:30-14:30
Dinner	18:00 - 21:00

Family Pool Bar

Drinks Service	10:00-19:45
Pizza, cold snacks & soft ice cream	12:00-16:00
Tea Time	16:00-17:00

Beach Bar

Drinks Service	10:00-Sunset
Fast Food & Pizza	12:00-16:00

Lobby Bar

Drinks Service	10:00-00:00
Soft Drinks & Beer only	00:00-10:00

Dress Code:

For dinner gentlemen are required to wear casual long trousers or smart shorts, ladies to dress modestly.

A LA CARTE RESTAURANTS

1 complimentary dinner per stay in one of the following a la carte restaurants: Nino's, Amaya, Makai Tukai, Sofra, Beach Restaurant, The Grill or Aqua Restaurant.

Restaurants are located within the heart of Madinat Makadi. Please use the touch screen in the lobby to make your reservations.

Allergies and dietary requirements - please notify Guest Relation Manager.

ENVIRONMENTAL AWARENESS

We are extremely concerned of our environment and as such make great efforts to support in all spheres wherever possible. For more information, please refer to our environmental boards and TV information channel.

SERVICES

Free of Charge

- Upon request 1 day in advance book via reception:
 - Wake up call
 - Lunch/Breakfast box
 - Tennis/Squash court (Floodlight 100 le/h)
- Billiard/Tennis table 08:00-22:00
- ATMs are located in reception, Souk Makadi, beside La Loca and in Jaz Aquaviva hotel

Sport & Entertainment

- Various daytime activities
- Daily evening show acts and live performances
Please refer to info boards for a full breakdown.

Jazy Kids Club

Our Jazy Kids Club open 10:30-12:30 and 15:00-17:00 for children from 4 to 12 y.o. Kids Disco at 20:00 in the Lobby Terrace.

Extra Charge

- Minibar: Please notice the minibar list in your room
- Limousine service
- Fitness Room 08:00-19:00 (5€)
- Sauna/Steam/Jacuzzi room 15:00-19:00 (5€)
- Fresh juice & bottled beverages
- Shisha 18:00-00:00
- Doctor 10:00-11:00 & 20:00-21:00; For emergency, please call the reception at 888 or 0.
- Pharmacy
- Makadi Water World Aqua park
- Mividaspa & beauty salon
- Diving center, surf center and water sports
- Golf course






















TAKE CARE

- Avoid direct sunlight especially between 11:00-15:00. Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when explored to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature. Sudden temperature changes can cause health issues, please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookahs / shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is at your own responsibility.



- 1- Iberotel Makadi Beach
- 2- TUI BLUE Makadi
- 3- Jaz Makadina
- 4- TUI BLUE Makadi Gardens
- 5- Jaz Makadi Star & Spa
- 6- Jaz Makadi Saraya Resort
- 7- Jaz Makadi Oasis Resort
- 8- Jaz Makadi Saraya Palms
- 9- Steigenberger Makadi
- 10- Jaz Aquaviva
- 11- Future Hotel Project
- 12- Future Hotel Project



-  Amaya Indian Restaurant
-  Aqua Center
-  ATM & Exchange machines
-  Café Blue
-  Club House
-  Diving Center
-  El Shisha Café
-  Golf Tee
-  La Loca Disco
-  mivida Beauty Salon
-  The Grill Restaurant
-  Makadi Golf Course
-  mividaspa
-  Makadi Water World
-  Makai Tukai Asian Restaurant
-  Nino's Italian Restaurant
-  Sofra Oriental Restaurant
-  Souk Makadi
-  Super Market
-  Surf Center
-  Travco Group Building

**WELCOME
 TO THE
 WORLD
 OF JAZ.**



Please scan the
 QR code for hotel
 in-stay survey